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Financial Policy

Every insurance policy is different. It is in your best interest as a patient to know and understand your insurance plan benefits. You may contact your insurance company by calling the telephone number on the back of the insurance card. You should understand what services are covered, your responsibility for any co-payments, co-insurance or deductible amounts. Not all services are covered by every insurance company. If your insurance plan does not cover your service, or your claim has been denied, you are considered to be responsible for full payment. If your Insurance company has not paid your claim in full, within 45 days, then you will be held responsible for payment in full.

Cancellation Policy

FIRST 2 HOUR EVALUATION APPOINTMENT

Cancellation of first 2 Hour Evaluation Appointment - Cancellation is prior to 24 hours of the scheduled appointment time – NO CANCELLATION FEE

Cancellation of first 2 Hour Evaluation Appointment - Cancellation is within 24 hours of the scheduled appointment time - \$50 cancellation fee

Cancellation of your second scheduled 2 Hour Evaluation Appointment (rescheduled due to cancellation of first 2 Hour Evaluation Appointment) – \$200 cancellation fee.

Cancellation of your third scheduled 2 Hour Evaluation Appointment (rescheduled due to cancellation of both first and second 2 Hour Evaluation Appointments) – \$300 cancellation fee.

THERAPY APPOINTMENTS

A \$50.00 cancellation fee will be charged for follow up appointments canceled without 24 hour notice.

Medicare Statement

MEDICARE DOES NOT COVER HEARING AIDS OR ANY HEARING AID SERVICE.

Please bring your insurance card with you to your appointment.

All co-pays, co-insurance, deductibles and service fees are due in full at the time of service.

Signature

Date

Revised 11/2023